

Zipit® RAP™ - No Compromise Accountability

RAISE ACCOUNTABILITY LEVELS TO NEW HEIGHTS USING THE ZIPIT REMOTE ADMINISTRATION PORTAL

Zipit RAP, the **primary component** of the Enterprise Critical Messaging Solution™, provides unparalleled detail and insight to enterprises using the Zipit Now™ critical messaging device and the Zipit Confirm™ mobile application. It's significantly more than just a web-based paging interface. This secure connection into the Zipit Cloud-Based ecosystem enables organizations to **meet HIPAA and HITECH compliance** by providing a detailed view into important items like message delivery status and overall device status like no other solution can.

Designed for those organizations that require **more than just basic alert and delivery confirmation**, the Zipit RAP **removes uncertainty** by providing critical dispatching features, extensive user/device controls, detailed logging of all communication and remote management of Zipit enabled devices. With the Zipit RAP, you will have complete knowledge of your users, Zipit devices/apps and all communications.

New Message

Message Detail

Priority: Priority 1 - Mayday Alert (Blocks user's screen, forces an audible alert.)

Expiration: 10 Min.

Response Options: OK

Message: Critical Messaging - Redefined

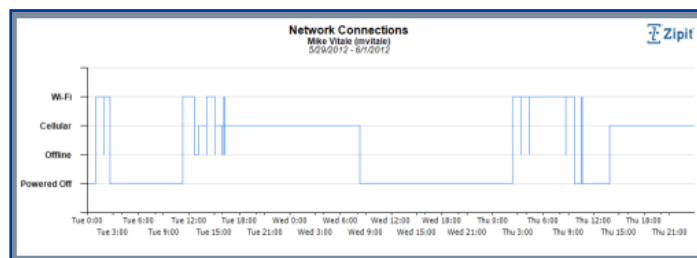
	Processed	Delivered	Responded	Status
Recipient / Name	00:00:00			
Colleen Patterson				→
Frank Greer	00:00:00	00:00:03	00:00:18	✓
Ralph Heredia	00:00:00	00:00:03	00:00:14	✓
Trent Norris	00:00:00	00:00:03	00:00:30	

Close

ELEVATED ACCOUNTABILITY

With the Zipit RAP, **accountability is held to the highest level** because of the intimate knowledge of the purposely-built Zipit Now critical messaging device.

The ability to know if a person's device was actually off at the time of a crisis can make all of the difference in holding people responsible for their actions. Using Zipit RAP is the **ONLY** way to truly validate the excuse **"I did not get the page"**.



The PERFECT Fit For Your Entire Organization

The Zipit RAP can be configured to provide everything from a single web-based paging screen to a full, no-compromise **Mobile Device & Application Management** portal, allowing organizations to customize the Zipit solution to best meet their needs and requirements. This includes but is not limited to — **remote control of Zipit device and Zipit Confirm mobile application features, Wipe, Lock, Contact Blocking, and Password Enforcement**. The Zipit RAP can be used with ANY current browser on a PC, MAC or tablet. The Zipit RAP can be configured to **provide role based administration** facilitating department level and/or even location level administration rights with appropriate levels of security, authorization and access to specific details.



CRITICAL DECISIONS MADE IN SECONDS at time of crisis, not minutes later!

What is the impact of waiting precious minutes, only to conclude 10 minutes later, that the person you are trying to contact may have never received the message? How would your reaction time to a critical event change based on knowing, immediately within seconds and not minutes later, that there is no way that the person you are trying to contact will receive the message because their device is powered off? Say goodbye to “Page and Pray”.

Priority
Priority 1 - Mayday Alert (Blocks user's screen, forces an audible alert.)

Expiration
10 min

Response Options
1 minute 5 minutes 15 minutes 30 minutes 60 minutes Never

Message
multiple car col. hwy 85. What is your ETA?

6 records

Recipient / Name	Network	Processed	Delivered	Device Offline Delay	Responded	Response	Status
Colleen Patterson	C12	00:00:00	00:00:02		00:00:17	Never	✓
Dan Heredia	Test Open Network	00:00:00	00:01:11	00:01:09	00:01:19	5 minutes	✓
Frank Greer	C12	00:00:00	00:00:03		00:00:15	15 minutes	✓
Ralph Heredia	Power Off	00:00:00					✗
Ralph HerediaSMS	N/A	00:00:00	N/A	N/A	N/A	N/A	✓
Trent Norris	C12	00:00:00	00:00:02		00:00:05	60 minutes	✓

↑ User status

↑ Sent time

↑ Delivery verification

↑ Offline notification

↑ Read receipt

↑ Response

The Zipit RAP is the **ONLY** console that provides this level of information, when combined with the purposely designed Zipit Now device.

Your reaction to a critical event is judged by what you do at the time of the event, versus hoping they got it and being wrong!

During a crisis, immediately **knowing the state of the**

device and message status, puts the complete power in your hands to contact an alternate person with no delays.

Mobile Device Management = Complete Security and Control

With the Zipit RAP, you are in control. Control of your security, control of your users, and control of features.

The ability to lock and wipe devices, or close down appropriate communications paths for select users provides dynamic control over users and who they can communicate with.

Unlimited Integration with NO COMPROMISE IN ACCOUNTABILITY

The Zipit RAP is your gateway to **interoperability with ALL of your existing systems**. Unlike other companies that charge for console access, or third party interfaces, your Zipit RAP and connections using WCTP, SMTP, or even a standard phone line are **included at no additional cost with your Zipit deployment**.

User Details

Details | Address Book Assignments | User History

Ralph Heredia

Type: Zipit Now | Role: | Active: ☒

Lock Device | Unlock Device | Wipe Device | Find Device | Push Update

Device is unlocked

User Properties

Username: rheredia | Billing Code: | Dialup PIN: 2740
Password: ***** | Employee ID: Zipit | Email2Page Address: rheredia-verizon@demo.zipit-now.com

V-Card Properties

Title: VP Bus Dev | Department: Zipit | Office Phone: 8644515510
First Name: Ralph | Location: | Mobile Phone: |
Last Name/Function: Heredia | Custom 1: | Home Phone: |
Role: Bus Dev | Custom 2: | Other Phone: |

Device Settings

☒ Enable ZText (347) 896-6604 | ☒ Allow Personal Contacts | ☐ Enable VoIP
☐ Require Password After Timeout | ☐ Lock Address Book

Device Status

Serial Number: Z1117400138 | ESN: 0x60CF47A6 | IP Address: 75.246.237.123 | Reset Code: 007
Software Version: 01.02.GA.15.7146 | Current Network: cellular | Date Activated: 6/2/2011 1:28:20 PM | MDN: 4702144645

Previous | Next | Close

Message Details

Sent By: Call2Page

Priority: Priority 3 - Normal Priority

Sent: 08/16/12 05:07 PM

Expiration: 08/16/12 06:07 PM (1 hour)

Message: Numeric page: 911 from (864) 451-5500:"ZIPIT"

Filter (None)

Recipient / Name	User Type	Network	Processed	Delivered	Device Offline Delay	Responded	Response	Status
Ralph Heredia	Zipit Now	cellular	00:00:00	00:00:04		00:00:30	Ok	✓

Better yet, **securely recording every page, user-to-user conversation and even tracing phone calls** that come in using the Call2Page feature means you never

question or have any doubt about what really transpired.

The Zipit RAP—Raise accountability to a whole new level.

